Installing missing DLL on your PC

For a dongle to communicate with your PC through the USB port, you need to have proper DLL files in certain folders. Typically these DLL files already exit in your Windows system. However, they could be missing, especially if you believe that you have a communication problem with the dongle. If they are missing, place them on you PC as below after downloading the file from SAITECH download.

- For 64 bit Excel mode: place KL2DLL64.DLL in C:\Windows\SysWOW64

- For 32 bit Excel mode: place NWKL2_32.DLL in C:\Windows\system32

Once you place the DLL file, delete all the DEA-SolverPro files that have been installed, and follow the installation instructions from the beginning.

If you cannot find these folders, you need to place the DLL file in a default Windows system directory. You can take a look at more information in the dongle maker's website below:

https://www.keylok.com/support/faq

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